Right to Preventive Measures



Every individual has the right to a proper service in order to prevent illness.

14 Patients' Rights

Right of Access



Every individual has the right of access to the health services that his or her health needs require.

Right to Information



Every individual has the right to access to all kind of information regarding their state of health, the health services and how to use them, and all that scientific research and technological innovation makes available.

Right to Consent



Every individual has the right of access to all information that might enable him or her to actively participate in the decisions regarding his or her health.

Right to Free Choice



Each individual has the right to freely choose from among different treatment procedures and providers on the basis of adequate information.

Right to Privacy and Confidentiality



Every individual has the right to the confidentiality of personal information.

Right to Respect of Patients' Time



Each individual has the right to receive necessary treatment within a swift and predetermined period of time.

Right to the Observance of Quality Standards



Each individual has the right of access to high quality health services on the basis of the specification and observance of precise standards.

Right to Safety



Each individual has the right to be free from harm caused by the poor functioning of health services.

Right to Innovation



Each individual has the right of access to innovative procedures, including diagnostic procedures, according to international standards and independently of economic or financial considerations.

Right to Avoid Unnecessary Suffering and Pain



Each individual has the right to avoid as much suffering and pain as possible, in each phase of his or her illness.

Right to Personalized Treatment



Each individual has the right to diagnostic or therapeutic programmes tailored as much as possible to his or her personal needs.

Right to Complain



Each individual has the right to complain whenever he or she has suffered a harm.

Right to Compensation



Each individual has the right to receive sufficient compensation within a reasonably short time whenever he or she has suffered physical or moral and psychological harm caused by a health service treatment.

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