

Romanian National Contact Point

Simona Coroi
Andreea Gărăiacu

About Romanian NCP

- The National Contact Point was founded in May 2014. It operates as an entity without legal jurisdiction affiliated to the National Health Insurance House in Romania.
- There is only one NCP in Romania, located in Bucharest.
- Romanian people who need healthcare services in an EU Member State, as well as foreigners who need to receive treatment in Romania, may contact the Romanian NCP by accessing the website <http://www.cnas-pnc.ro>.



LEGISLATION

THE CONTACT DETAILS OF THE NATIONAL



Cross-border healthcare

You have the right to receive medical treatment in another EU Member State and the right to have your home country cover some or all of the costs.

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Know before you go

You have the right to receive medical treatment in another EU Member State and the right to have your home country cover some or all of the costs. You have the right to be informed about the treatment options open to you, how other EU countries ensure quality and safety in healthcare, and whether a particular provider is legally entitled to offer services.



Check your treatment plans with your health professional:

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Plan your trip thoroughly

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Check the financial implications with your National Contact Point or Insurer

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Make sure you get the medical followup you need








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Legislation

European legislation on the cross-border healthcare:

- Directive 2011/24/EU of the European Parliament and of the Council of 9 March 2011 on the application of patients' rights in cross-border healthcare:
 Directive 2011/24/EU of the European Parliament and of the Council of 9 March 2011 on the application of patients' rights in cross-border healthcare:
- Commission Implementing Directive 2012/52/EU of 20 December 2012 laying down measures to facilitate the recognition of medical prescription issued in another Member State:
 Commission Implementing Directive 2012/52/EU of 20 December 2012 laying down measures to facilitate the recognition of medical prescription issued in another Member State


Romanian legislation on the cross-border healthcare:

- Title XVIII - Cross border healthcare
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- Title IX - The European and National Health Insurance Card
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- Title VIII - Social Health Insurances
 Title VIII - Social Health Insurances
- The Order of Minister of Health and President of the National Health Insurance no. 340/214/2014 concerning the approval of the National Contact Point for cross-border healthcare set-up and operation:
 Order no 340 214 from 2014
- Government Decision no. 340/2014 approving the Methodological Norms on cross-border healthcare:
 Government Decision no 304 from 2014
- The Order of Minister of Health and President of the National Health Insurance no. 1.509/733/2014 amending the Order of Minister of Health and President of the National Health Insurance no. 674/252/2012 on approval of electronic prescription form with and without personal contribution for outpatient medication and Methodological Norms on usage of electronic prescription form with and without personal contribution for outpatient medication - Official Gazette no. 43 from 20th of January 2014:
 Order 1509 733 from 2014
- The Order of Minister of Health and President of the National Health Insurance no. 1.083/608/2013 amending the Order of the Minister of Health and President of the National Health Insurance no. 423/191/2013 on approval of the Methodological Norms for enforcement in 2013 of the Framework Contract concerning the conditions of providing medical assistance within the Health Insurance System for the years 2013-2014:
 Order 1083 608 from 2013

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- The information posted on the website page is available in Romanian and in English and it is accessible also for persons with sight and hearing disabilities.
 - For more information we can be contacted via e-mail at the address pnc@casan.ro, or by phone, at the number 0040372.309.135, or by the free of charge number 0040800.800.941, or by fax, at the number 0040372.309.283.


Main responsibilities

- To provide to the patients, upon their request, the contact data of the National Contact Points from other European Union Member States;
- To provide to the patients information on the healthcare service providers, including the information requested on a special right of a provider to provide such services or on any restrictions of their professional activity;
- To provide to the patients and professionals, upon request, information on the rights to receive cross-border healthcare, especially on the terms and conditions for the reimbursement of the costs, as well as the procedures to assess and establish the relevant rights and also the appeal and compensation when their rights are not fulfilled;
- To provide to the patients information on the mandatory items in a medical prescription issued in Romania and released in other EU Member State or issued in other EU Member State and released in Romania;

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- To provide to the patients information provided by the healthcare providers, concerning:
 - Treatment options, availability, quality and safety of healthcare services provided in Romania;
 - Clear invoices and clear information on prices and/or rates;
 - Authorization of healthcare providers, their registration with some specialty organizations, their insurance or any other personal or collective protection means regarding the civil liability of the medical professionals or healthcare provider;

- To provide to the patients, upon request and according to the law, with information on:
 - National standards and guidelines on the quality and safety of the medical services established by the Regulations that must be fulfilled by an hospital to obtain the medical authorization for functioning, by the clinical guidance and protocols approved by Order of the Minister of Health, as well as by the accreditation standards defined by the National Commission for Accreditation of Hospitals;
 - Supervision and assessment of the healthcare providers;
 - Healthcare providers subjected to standards and guidelines;
 - Accessibility of hospitals for disabled individuals;

- To provide information on the patients' rights, procedures concerning making claims and mechanism to recover the loss, as well as the legal and administrative options available to settle litigations, including in case of a prejudice arising following cross-border healthcare;
- To cooperate with the other National Contact Points and the European Commission with regard to enabling the information exchange;
- Consultations with organizations of patients, specialized structures of the Ministry of Health, healthcare providers and health insurers;
- To create and update the database concerning the medical professionals authorized on the Romanian territory, based on the information existing within the Health Insurance Electronic Platform, as well as on the information requested by the National Contact Points and provided free of charges by the Ministry of Health, as coordinator of the Internal Market Information System (*IMI*), the Romanian College of Physicians, Romanian College of Dentists, Romanian College of Pharmacists and Order of Nurses and Midwives in Romania;

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- To cooperate with the National Contact Points from the other MS of the EU and with the health insurance houses regarding the mutual supervision and support in order to clarify the contents of the payment documents;
 - To cooperate with the National Contact Points in other EU Member States concerning the standards and guidelines on the quality and safety;
 - To closely work with the specialized structures of the National Health Insurance House and Ministry of Health in the preparation of the regular report on the implementation of Directive No. 2011/24/EU.

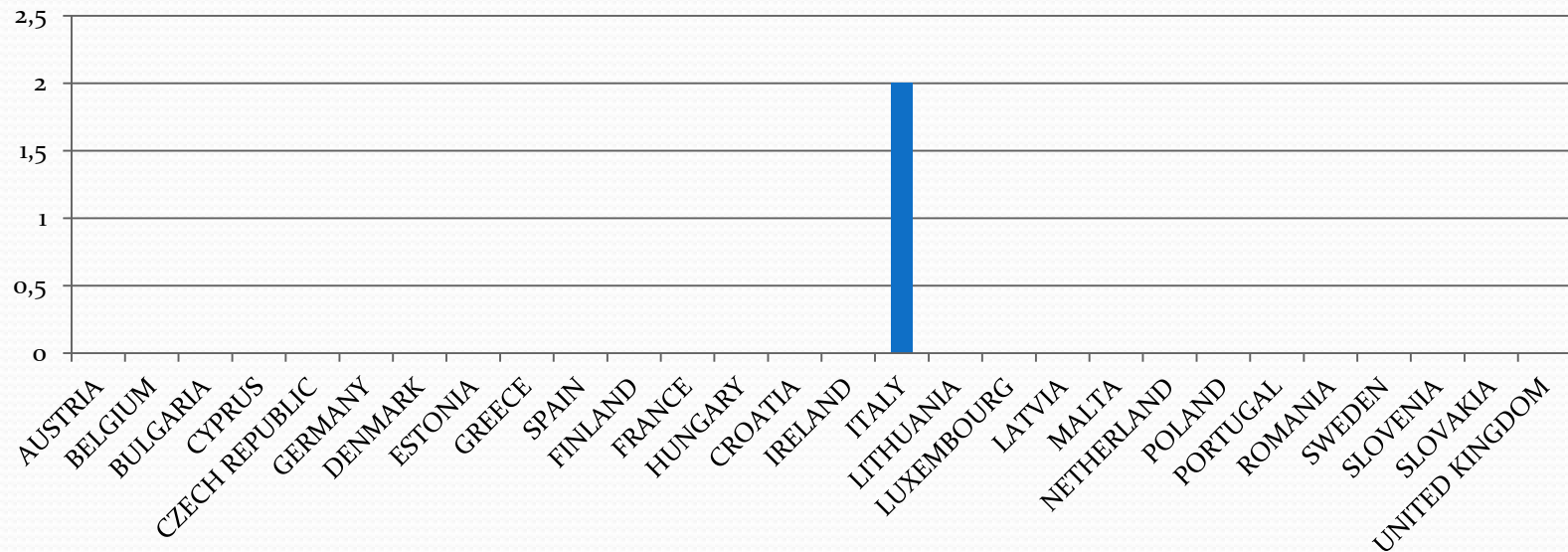
Statistics

1. In 2014, the total (estimated) number of information requests regarding cross-border healthcare was 600.

PATIENTS OUTFLOWS: HEALTHCARE SUBJECT TO PRIOR AUTHORISATION

- Number of requests for prior authorisation: 4
- Number of authorised requests for prior authorisation: 2

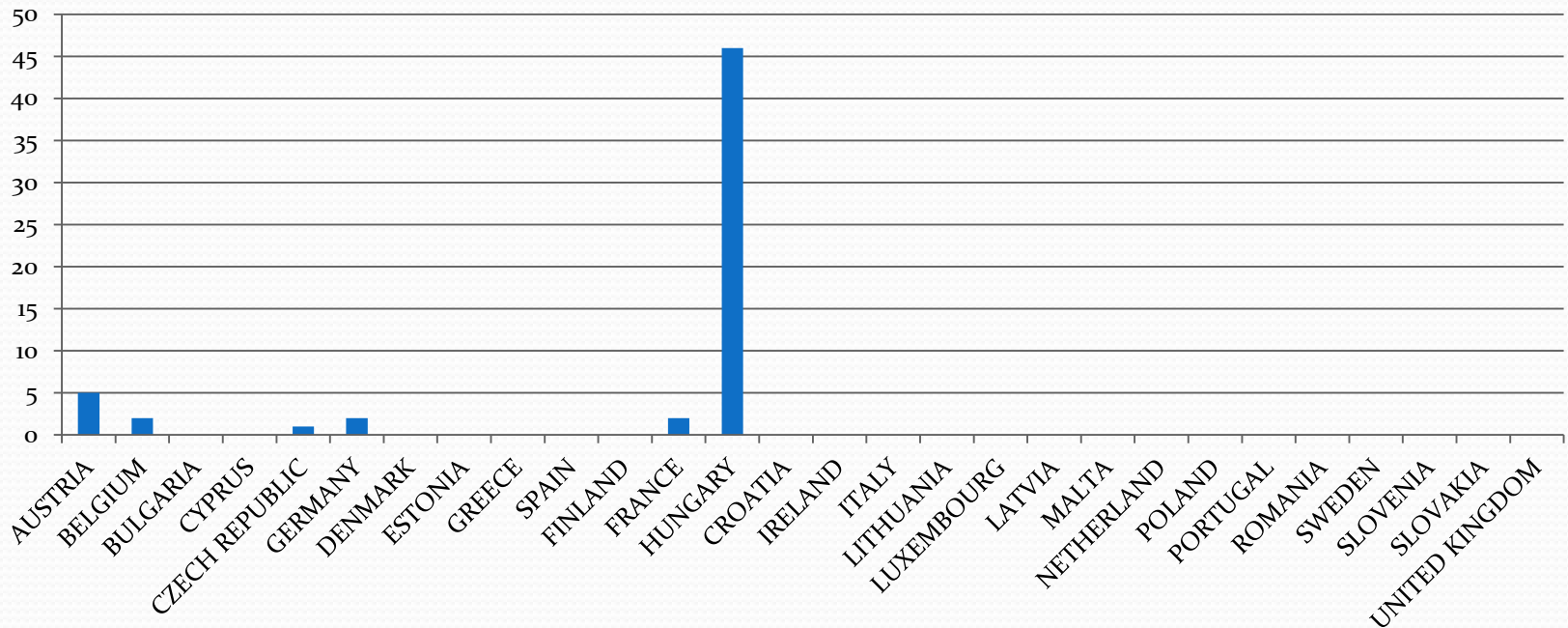
Authorised prior authorisation requests by Member State of treatment



PATIENTS OUTFLOWS: HEALTHCARE NOT SUBJECT TO PRIOR AUTHORISATION

- Number of requests not subject for prior authorisation: 258
- Number of authorised requests not subject for prior authorisation: 58

Requests not subject to prior authorisation by Member State

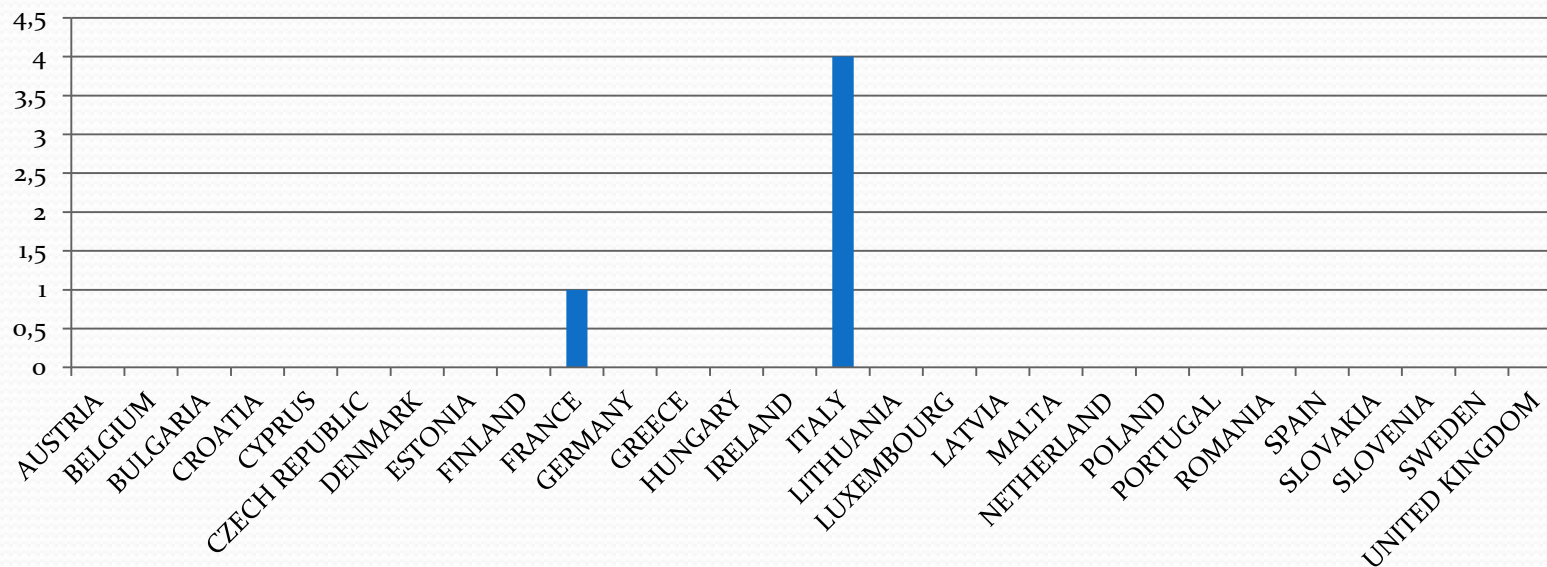


2. In 2015, the total (estimated) number of information requests regarding cross-border healthcare was 800.

PATIENTS OUTFLOWS: HEALTHCARE SUBJECT TO PRIOR AUTHORISATION

- Number of requests for prior authorisation: 7
- Number of authorised requests for prior authorisation: 5

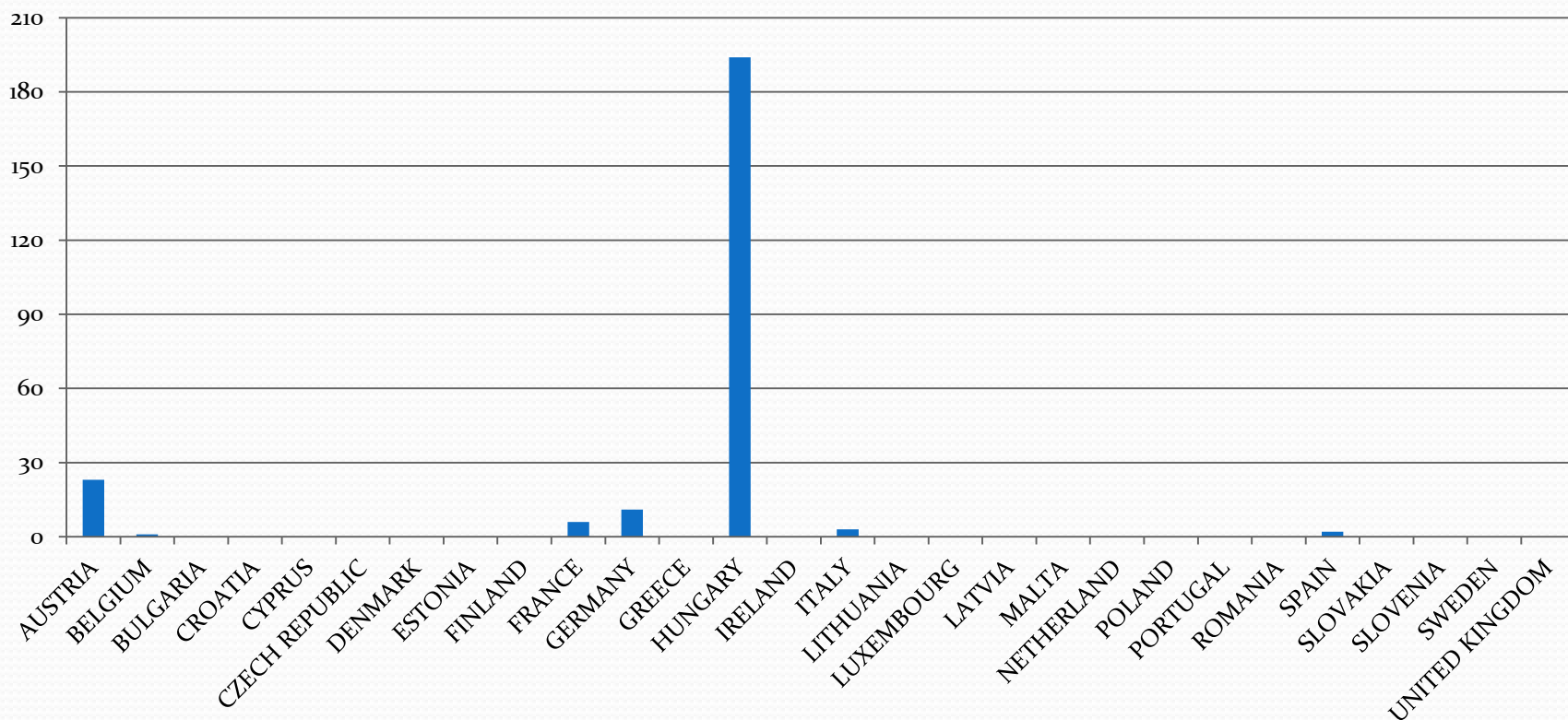
Authorised prior authorisation requests by Member State of treatment



PATIENTS OUTFLOWS: HEALTHCARE NOT SUBJECT TO PRIOR AUTHORISATION

- Number of requests not subject for prior authorisation: 530
- Number of authorised requests not subject for prior authorisation: 240

Request not subject to prior authorisation by Member State



Working together

- At the beginning of 2015, Hungary requested the initiation of some cross-border projects on the border between the two Member States, namely Hungary and Romania;
- Currently we are examining the need to resume the discussions related to the cross-border projects;
- In parallel, we are thinking to organize info campaigns on the rights arising from the Directive on the cross-border healthcare;
- Romania is interested to participate in any exchange of expertise in the cross-border healthcare sector organized either by the Commission, or by Member States.